

Carecom Offers Patient Safety Oriented Nursing Management

# CARECOM

## CALL REPORT SOFTWARE

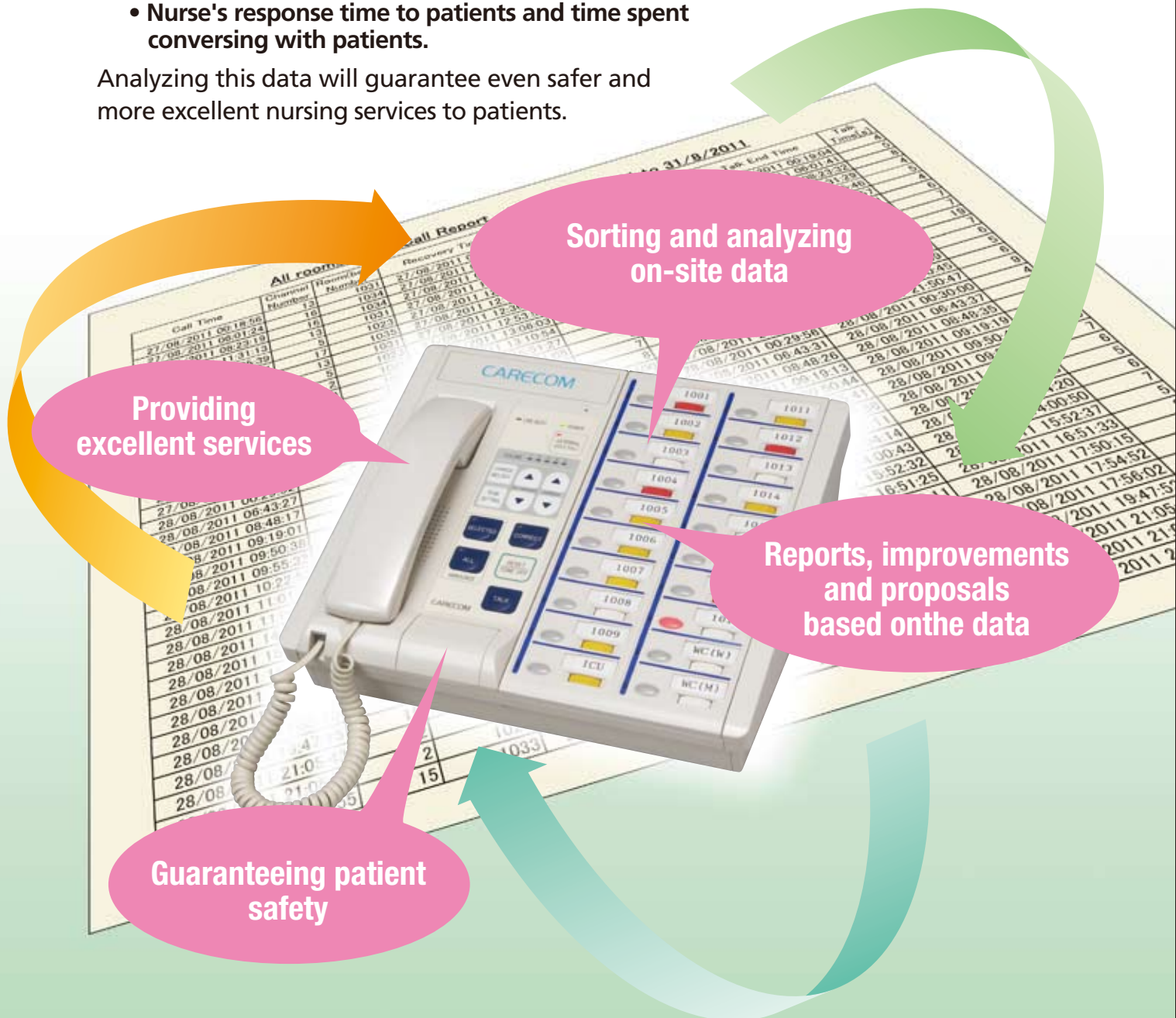
### Patient calls providing a clear view of improved nursing conditions.

BCRC records all patient calls, which enables valuable data to be sorted by period or room number and checked on a PC or printout.

The data includes:

- Frequent calls by channels;
- Frequent calls by hours;
- Nurse's response time to patients and time spent conversing with patients.

Analyzing this data will guarantee even safer and more excellent nursing services to patients.



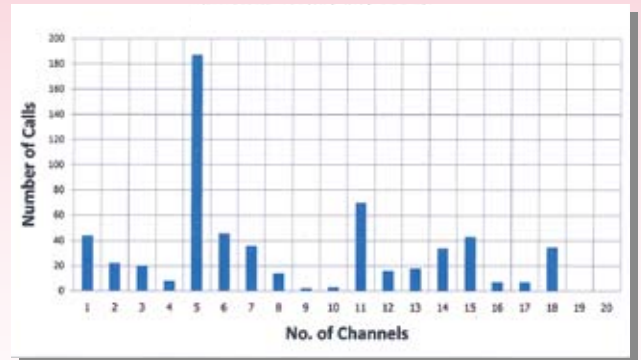
# PRACTICAL USE

## CSV Files

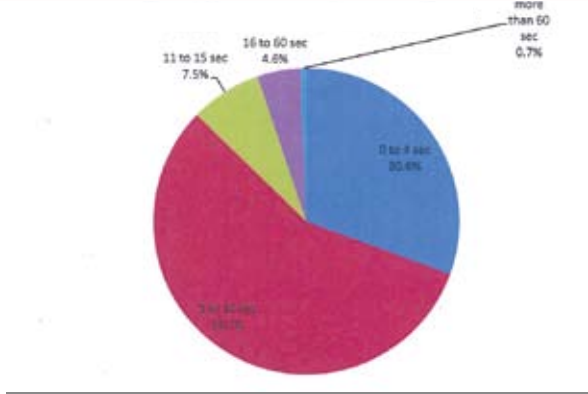
All rooms Nurse Call Report From 27/8/2011 to 31/8/2011

Call Time	Channel Number	Room/bed Number	Recovery Time	Response Time[s]	Talk Start Time	Talk End Time	Talk Time[s]
27/08/2011 00:18:56	13	1031	27/08/2011 00:18:59	3	27/08/2011 00:19:00	27/08/2011 00:19:04	4
27/08/2011 06:01:24	16	1034	27/08/2011 06:01:36	12	27/08/2011 06:01:38	27/08/2011 06:01:41	3
27/08/2011 08:23:19	16	1034	27/08/2011 08:23:23	4	27/08/2011 08:23:24	27/08/2011 08:23:32	8
27/08/2011 11:31:13	13	1031	27/08/2011 11:31:25	12	27/08/2011 11:31:25	27/08/2011 11:31:29	4
27/08/2011 12:05:39	9	1023	27/08/2011 12:05:41	2	27/08/2011 12:05:41	27/08/2011 12:05:46	5
27/08/2011 12:12:53	17	1035	27/08/2011 12:12:53	2	27/08/2011 12:12:53	27/08/2011 12:12:57	4
27/08/2011 12:36:15	13	1031	27/08/2011 12:36:15	13	27/08/2011 12:36:15	27/08/2011 12:36:21	6
27/08/2011 12:53:54	5	1023	27/08/2011 12:53:54	8	27/08/2011 12:53:54	27/08/2011 12:54:01	7
27/08/2011 13:06:03	2	1020	27/08/2011 13:06:03	8	27/08/2011 13:06:03	27/08/2011 13:06:10	7
27/08/2011 13:10:54	4	1022	27/08/2011 13:10:54	6	27/08/2011 13:10:54	27/08/2011 13:11:13	19
27/08/2011 15:51:20	5	1023	27/08/2011 15:51:21	7	27/08/2011 15:51:21	27/08/2011 15:51:34	7
27/08/2011 17:41:02	10	101	27/08/2011 17:41:05	3	27/08/2011 17:41:06	27/08/2011 17:41:12	6

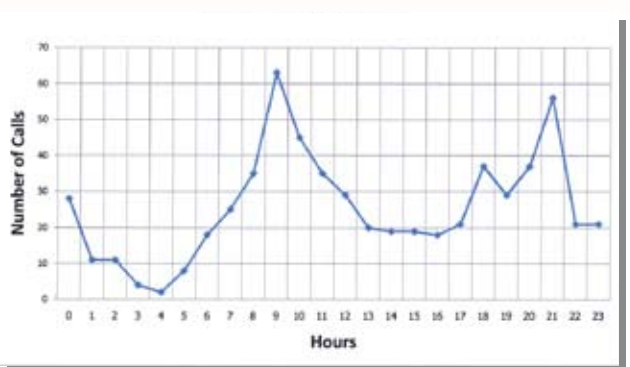
## • Frequent Calls by Channels



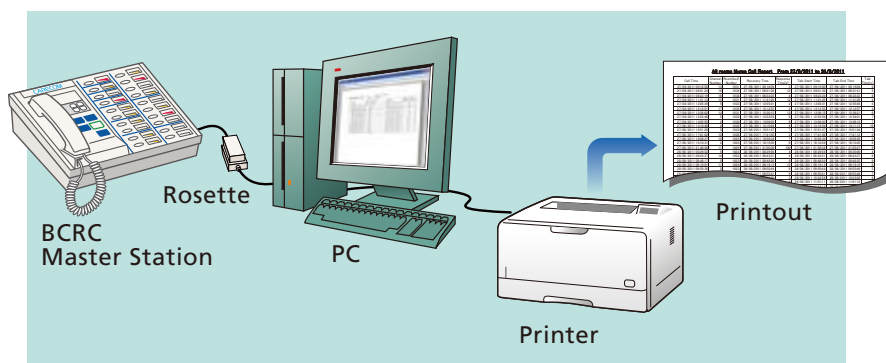
## • Nurse's response time to patient



## • Frequent Calls by Hours



Simple settings mean that anybody can check all call history records.



## Call Report Softwares **CCNE-01CR**

### • Data Output

Enables the call time, the channel number, the room number, the recovery time, the response time and the talk time to be confirmed.

### • Operating Environment

OS: Windows XP Professional (SP3)  
or Windows 7 Professional

A maximum of one personal computer can be connected to each BCRC unit.

*(The BCRC unit cannot be connected to multiple PCs simultaneously.)*

### Method of Usage

1. The software can be easily installed into the PC from the CD.
2. Connect the BCRC to the PC via the rosette.
3. Specify the from-to dates and the room number of the data to be extracted.
4. Specify the output method.
  - Press the Print button to print the data.
  - Press the CSV button to save the data into a CSV file.